



Mahmoud Osama

IT Technician

ADDRESS Alexandria
Egypt

PHONE +201281280607

EMAIL mahmoudosama056@gmail.com

LINKS [facebook](#), [instagram](#), [linkedin](#)

01 PROFILE

I am a web developer specializing in developing websites and ready-to-use applications. I have experience using various programming languages such as HTML, CSS, PHP, and MySQL.

I am capable of creating and developing websites and ready-to-use applications from scratch and believe that I am able to work efficiently and effectively. I enjoy work that supports a learning and evolving process, and have the ability to work in a diverse team of professionals.

I am constantly looking to improve my skills and stay up-to-date with the latest technologies and industry trends. I am passionate about using my skills and expertise to create functional and visually appealing websites and applications that solve real-world problems.

In summary, I am a skilled and dedicated web developer with a strong passion for creating high-quality websites and applications. I am confident in my ability to contribute to the success of any project and am excited to continue growing and learning in my career.

In addition to my technical skills, I am a strong problem-solver and enjoy finding creative solutions to complex challenges. I have excellent attention to detail and am able to work under tight deadlines without sacrificing quality.

02 EMPLOYMENT HISTORY

Nov 2023 — May 2023
Alexandria

IT Manager at zapher

I used to work in Zephyr Restaurant as IT Manager and designer of the staff's website and as technical support via WhatsApp, and I left work due to the lack of development capabilities in the restaurant

2021 — 2022
online

Data entry at Remotasks

- Collected and recorded data pertinent to project goals and ultimate agricultural productivity.
- Merged data with existing data sets, careful to keep old data sets and documentation.

2019 — 2022
Russia

lose data at Toloka Yandex

2019 — 2020

Egypt

- Collected and recorded data pertinent to project goals and ultimate agricultural productivity.
- Organized and analyzed data and marketing results.

IT at Save Time

- Helped to devise a new business model, and steps to support it.
- Ordered accurate amount of supplies to ensure shop inventory was where it needed to be.
- Helped to fix the faults
- Helped the company succeed

2021 — 2021

online

Marketing and investing money at Ai Marketing

- Produced online and in-person marketing content and worked with real estate contracts AIR and CAR.
- Analyzed past marketing initiatives and revamped the company's marketing efforts to keep readers and attract new ones.
- Organized and analyzed data and marketing results.

2018 — 2019

Egypt

CNC Engineer at Forming

- Worked to ensure a positive and hassle-free customer experience.

03 EDUCATION

Egypt

Al Jazeera Private Schools

Elementary Schools

Egypt

Shams Al Ola Private Schools

Middle school

Egypt

Department of Productivity and Vocational Training Pvttd

High School

Egypt

Higher institutes, King Mariout

College student

04 SKILLS

Project Management



Good time management



Microsoft Outlook



Self-motivation



Fast Learner



Teamwork



Adaptability



Ability to Multitask



Hard Working



Creativity



Conflict Resolution



Interpersonal Skills



Decision Making



Communication Skills



Leadership and Teamwork



Time Management



Problem Solving



Ability to Work in a Team



Ability to Work Under Pressure



Adobe Photoshop



Customer Service



Microsoft Office Word



Microsoft PowerPoint



Computer Skills



Microsoft Excel



Microsoft Office



05 COURSES

Jun 2020

IC3 at CERTIPORT

2021

digital marketing basics at GOOGLE

Nov 2021

IT Essentials: PC Hardware and Software at CISCO

Nov 2021

Technical Support Fundamentals at coursera

May 2020

Internet applications at IC3 CERTIPORT

Jun 2020

basic applications at IC3 CERTIPORT

Dec 2019

computer basics at IC3 CERTIPORT

06 LANGUAGES

Arabic



English

